

10-YEAR DRILLED MINERAL WOOD FIBER TILE LIMITED PRODUCT WARRANTY



Classic Acoustical, the manufacturer of **#58779 Straight Drilled** AND **#58780 Random Drilled** 12 x 12 Mineral Wood Fiber Tile guarantees that above mentioned product will be free from manufacturing defects and material defects for a period of ten (10) years from the date of purchase. Subject to further conditions outlined below:

This Limited Warranty extends to the entity that purchased the products directly from Classic Acoustical, to the dealers that sold the products in their original packaging, the contractor that first installed the products and to the owner of the business in which the products were originally installed.

1. This warranty does not cover products that have come into contact with chemical fumes, freezing temperatures, vibrations or abuse of the product.
2. This warranty does not cover defects where the product was installed in temperatures below 0 degrees Celsius or above 49 degrees Celsius.

3. This product is not made for exterior applications where standing water is present or where moisture will come in direct contact with the product. Relatively humidity must be less than 95%.

4. Damage caused from direct moisture in the form of building leaks or condensation is not covered by this warranty. The product shall not support any other material.

5. Prior to installation, the product must be kept clean, dry and kept flat within the temperature ranges of 0-49 degrees C and no greater than 95% humidity. Large variations in relative humidity or temperature can result in swelling and shrinkage.

6. If this product is stored on the floor, it shall be stored flat and level. The product shall also have a protective barrier between the product and the floor.

Should this product be deemed defective, written notice within thirty (30) days after first observing such fact must be given to Classic Acoustical 74-998 Country Club Drive, Suite 220 #53, Palm Desert, California, 92260. After inspection and/or verification, Classic Acoustical shall furnish new material at its own expense of the same type and grade in an amount equal to that which has been deemed defective by Classic Acoustical.

The furnishing of such material shall constitute the total liability of Classic Acoustical hereunder and without limitation, Classic Acoustical shall not be responsible for any installation or replacement costs or for incidental or consequential damages of any nature whatsoever.

This warranty does not cover labor charges for reinstallation of any damaged or defective product.

The foregoing constitutes the entire guarantee by Classic Acoustical.

THE LIMITED WARRANTY IS NONASSIGNABLE. THE LIMITED WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTIES ALLEGEDLY ARISING FROM A COURSE OF DEALING OR TRADE. SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES.

ANY IMPLIED WARRANTIES ARE EXPRESSLY EXCLUDED



Product Type: _____ (straight or random drilled)

Project: (name) _____

(address) _____

(city) _____ (state) _____ (zip code) _____

Email Address: _____

Ceiling Contractor: _____

Date of Installation: _____

SIGNATURE: _____ **Date:** _____